

**Birlasoft (India) Limited** (Revised)

March 29, 2018

**Ratings**

| Facilities                | Amount<br>(Rs. crore)                                                 | Rating <sup>1</sup>                                                                          | Rating Action                                                          |
|---------------------------|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| Long-term Bank Facilities | 60.75<br>(enhanced from Rs. 60.00 crore)                              | <b>CARE A+<br/>(Single A Plus)<br/>(Under Credit Watch with<br/>Developing Implications)</b> | <b>Placed on credit<br/>watch with<br/>developing<br/>implications</b> |
| <b>Total</b>              | <b>60.75<br/>(Rupees Sixty crore and<br/>Seventy Five lakhs only)</b> |                                                                                              |                                                                        |

Details of instruments/facilities in Annexure-1

**Detailed Rationale & Key Rating Drivers**

CARE has placed the ratings assigned to the bank facilities of Birlasoft (India) Limited (BSIL) on 'Credit Watch with Developing Implications' on account of the ongoing merger-demerger deal between BSIL and KPIT Technologies Limited (KPIT) as well as the possible impact of the same on the credit risk profile of the company. CARE will continue to monitor the developments in this regard and will take a view on the ratings once the exact implications of the above on the credit risk profile of the company are clear.

The ratings assigned to the bank facilities of Birlasoft (India) Limited (BSIL) continue to derive strength from its strong parentage being part of C.K Birla group with long track record in IT consulting business, reputed client base and alliances made by the company to drive business growth. The ratings also factor in the comfortable financial risk profile as reflected by healthy liquidity position.

These rating strengths are, however, partially offset by the company's dependence on economic conditions of the foreign markets, client and geographical concentration, exposure to foreign currency fluctuation and stiff competition from established IT companies.

Going forward, the ability of the company to maintain its scale of operations in a highly competitive industry scenario without adversely impacting its profitability margins and capital structure will remain the key rating sensitivities.

**Detailed description of the key rating drivers****Key Rating Strengths****Resourceful and experienced promoters and management**

BSIL is a part of C.K Birla group which has diversified business interest in various industry segments including cement, auto components, precision bearing, paper, building materials, Information Technology Enabled Services (ITeS), consumer durables, and heavy engineering equipment. BSIL has been promoted by National Engineering Industries Ltd (NEIL; rated 'CARE AA; Stable/CARE A1+') holding 93.26% stake in BSIL. The company is led by Mrs Amita Birla who is the current chairman of the company and is assisted by a team of qualified professionals headed by Mr Anjan Lahiri, MD & CEO.

**Comfortable financial risk profile**

The financial risk profile of the company is marked by comfortable liquidity position with zero debt and free cash & bank equivalents of Rs. 83.66 crore and investments in form of mutual funds of Rs. 242.98 crore as on Sep 30, 2017.

The total operating income of BSIL remains stable at Rs.1109.21 crore in FY17 vis-à-vis Rs.1082.23 crore in FY16 (y-o-y growth of 2.49 %) on the back of strong clientele with majority of the revenue coming from repeated business (97% in FY17). The profitability margins remained stable in FY17 with PBILDT margins of 14.51% (PY: 14.62%) and PAT margin of 9.33% (PY: 8.03%).

During H1FY18, the company reported total operating income of Rs. 493.97 crore with PBILDT and PAT margin of 10.62% and 21.46% respectively. The PAT margin was high during H1FY18 on account of extraordinary income of Rs. 106.83 crore from transfer of GE business of the company to Genpact.

<sup>1</sup>Complete definition of the ratings assigned are available at [www.careratings.com](http://www.careratings.com) and other CARE publications

**Reputed client base**

The company has overseas branches in Singapore, Australia, Sweden, Switzerland, Canada and The Czech Republic. BSIL has a reputed set of clients like Bank of Montreal, Depository Trust & Clearing Corp (DTCC) USA, Tokyo Marine, Xerox Corporation, American Express, Credit Suisse, General Electric etc.

**Strategic alliances and acquisitions**

BSIL has entered into strategic alliances with various business partners to widen the gamut of their service offerings. The company has alliances with companies like HP, IBM, Microsoft, Oracle and SAP for various services.

**Key Rating Weaknesses****Client concentration and geographical concentration risk**

BSIL is exposed to client concentration risk as revenue from top 5 customers forms 34% of total revenue in FY17. Further during FY17, revenue from GE group contributed around 38% of total revenue of the company (around 45% of total revenue in FY16), with which company had a long standing relationship of nearly a decade. However, during H1FY18, the company has sold major chunk of GE customer portfolio to Genpact and is now exploring opportunities to diversify its client base.

Also, the company's sales are highly geographically concentrated with USA accounting for 83% of the total sales followed by Europe – 12% and Asia pacific (including India) – 5%.

**Dependence on economic conditions of the foreign markets**

The company derives its revenues primarily from exports (of services) and exposes it to the economic conditions of the host countries. The company's exports are highly concentrated with majority of revenues being generated from USA which in the past has been exposed to economic downturn including the financial crisis (2007-08) and sub-prime crisis. Protectionist measures adopted by the US remain yet another business challenge for Indian IT companies. Any change in the economic conditions or change in working environment/regulatory framework in host countries will directly impact the operations of the company.

**Exposure to foreign currency fluctuation**

BSIL is exposed to foreign currency fluctuation risk with more than 96% of its revenues being generated from exports. The realization from BSIL's customers is in foreign currency and is exposed to the conversion risk of the currency. However, the company manages its foreign currency risk for forecasted sales by hedging transactions that are expected to occur within a maximum 12 month period by using foreign currency forward contracts.

**Intense competition**

The company faces stiff competition from well-established IT companies like I Gate, Genpact, Tech Mahindra, TCS and Polaris which compete in the same segment. The strategic alliances and intellectual property has enabled the company to build reputé and gain customer confidence for service delivery.

**Analytical approach:** Consolidated; CARE has considered the consolidated financials as the group provides IT related services through BSIL and its subsidiaries.

**Applicable Criteria**

[Criteria for placing rating on credit watch](#)

[CARE's Policy on Default Recognition](#)

[Financial Ratios – Non Financial Sector](#)

[CARE's Methodology for Service Sector Companies](#)

**About the Company**

BSIL, part of CK Birla Group, was incorporated in 1995. BSIL is chaired by Mrs Amita Birla, wife of Mr CK Birla, who is also one of the directors in the company. The company is headed by Mr Anjan Lahiri, Managing Director & CEO, who joined BSIL in April 2015.

BSIL is a global provider of IT solutions and services with operations across USA, Europe and APAC region. The company provides services in the areas of software development, package implementation, application management and testing. The main focus of the company is software implementation, testing and product development. BSIL leverages its domain knowledge in the areas of banking, financial services, manufacturing, healthcare and ERP implementation. BSIL has global development delivery centres in USA, UK, Poland and India.

As per the merger-demerger deal between BSIL and KPIT, BSIL will first merge with KPIT (with two business verticals-IT enabled services and engineering services) after the closing of open offer made by BSIL to the public shareholders of KPIT and allocation of shareholding of merged entity would be done as per the valuations of both the entities and later will

demerge into two companies- one with IT business (which would be named as Birlasoft) and other with engineering business (which would be named as KPIT).

As per the management of Birlasoft, this whole process will take about a year and will involve necessary approvals (including National Company Law Tribunal and Competition Commission of India) and in the intervening period, both the companies will work under their own name. CARE will continue to monitor the developments in this regard and will take a view on the ratings once the exact implications of the above on the credit risk profile of the company are clear.

| <b>Brief Financials (Rs. crore)</b> | <b>FY16 (A)</b> | <b>FY17 (A)</b> |
|-------------------------------------|-----------------|-----------------|
| Total operating income              | 1082.23         | 1109.21         |
| PBILDT                              | 158.21          | 160.97          |
| PAT                                 | 90.07           | 97.72           |
| Overall gearing (times)             | 0.00            | 0.00            |
| Interest coverage (times)           | 103.28          | 162.61          |

A: Audited

**Status of non-cooperation with previous CRA:** Not Applicable

**Any other information:** Not Applicable

**Rating History for last three years:** Please refer Annexure-2

**Note on complexity levels of the rated instrument:** CARE has classified instruments rated by it on the basis of complexity. This classification is available at [www.careratings.com](http://www.careratings.com). Investors/market intermediaries/regulators or others are welcome to write to [care@careratings.com](mailto:care@careratings.com) for any clarifications.

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**About CARE Ratings:**

CARE Ratings commenced operations in April 1993 and over two decades, it has established itself as one of the leading credit rating agencies in India. CARE is registered with the Securities and Exchange Board of India (SEBI) and also recognized as an External Credit Assessment Institution (ECAI) by the Reserve Bank of India (RBI). CARE Ratings is proud of its rightful place in the Indian capital market built around investor confidence. CARE Ratings provides the entire spectrum of credit rating that helps the corporates to raise capital for their various requirements and assists the investors to form an informed investment decision based on the credit risk and their own risk-return expectations. Our rating and grading service offerings leverage our domain and analytical expertise backed by the methodologies congruent with the international best practices.

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In case of partnership/proprietary concerns, the rating /outlook assigned by CARE is based on the capital deployed by the partners/proprietor and the financial strength of the firm at present. The rating/outlook may undergo change in case of withdrawal of capital or the unsecured loans brought in by the partners/proprietor in addition to the financial performance and other relevant factors.

**Annexure-1: Details of Instruments/Facilities**

| Name of the Instrument                 | Date of Issuance | Coupon Rate | Maturity Date | Size of the Issue (Rs. crore) | Rating assigned along with Rating Outlook                 |
|----------------------------------------|------------------|-------------|---------------|-------------------------------|-----------------------------------------------------------|
| Fund-based - LT-Cash Credit            | -                | -           | -             | 30.75#                        | CARE A+ (Under Credit watch with Developing Implications) |
| Fund-based - LT-Working Capital Limits | -                | -           | -             | 30.00*                        | CARE A+ (Under Credit watch with Developing Implications) |

#including sublimit of Rs. 0.75 crore for TCDC

\*including sublimit of Rs. 15.00 crore for WCDL

**Annexure-2: Rating History of last three years**

| Sr. No. | Name of the Instrument/Bank Facilities | Current Ratings |                                |                                                           | Rating history                            |                                                        |                                           |                                           |
|---------|----------------------------------------|-----------------|--------------------------------|-----------------------------------------------------------|-------------------------------------------|--------------------------------------------------------|-------------------------------------------|-------------------------------------------|
|         |                                        | Type            | Amount Outstanding (Rs. crore) | Rating                                                    | Date(s) & Rating(s) assigned in 2017-2018 | Date(s) & Rating(s) assigned in 2016-2017              | Date(s) & Rating(s) assigned in 2015-2016 | Date(s) & Rating(s) assigned in 2014-2015 |
| 1.      | Fund-based - LT-Cash Credit            | LT              | 30.75                          | CARE A+ (Under Credit watch with Developing Implications) | -                                         | 1)CARE A+; Stable (31-Mar-17)<br>2)CARE A+ (12-Apr-16) | 1)CARE A+ (20-Apr-15)                     | 1)CARE AA- (SO) (27-Jan-15)               |
| 2.      | Fund-based - ST-Term loan              | ST              | -                              | -                                                         | -                                         | 1)Withdrawn (31-Mar-17)<br>2)CARE A1+ (12-Apr-16)      | 1)CARE A1+ (20-Apr-15)                    | 1)CARE A1+ (SO) (27-Jan-15)               |
| 3.      | Fund-based - LT-Working Capital Limits | LT              | 30.00                          | CARE A+ (Under Credit watch with Developing Implications) | -                                         | 1)CARE A+; Stable (31-Mar-17)<br>2)CARE A+ (12-Apr-16) | 1)CARE A1+ (20-Apr-15)                    | 1)CARE A1+ (SO) (27-Jan-15)               |

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